

prior to your surgery to speak to the business office for payment arrangements. For your convenience, the center accepts cash, cashier's check, Visa, MasterCard, Discover, American Express and personal checks with proper identification.

Please feel free to contact the business office at any time if you have questions or concerns regarding the center's charges, financial policy, or billing procedures at: 816-232-8877, 816-232-1820, or 1-800-874-6279 (1-800-urinary).

Owner Disclosure

The aforementioned surgeons and Heartland Regional Medical Center are owners of Mercury Surgery Center, LLC. You are free to choose another facility in which to receive your surgical needs.

Advance Directive

Patients, Patient representative or Surrogate have the right to be informed that during a patient's stay at Mercury Surgery Center, should that patient's medical condition deteriorate, their advance directive will not be executed. Patients have the right to discuss this policy with their surgeon.

For more information regarding Advanced Directives:

www.uslivingregistry.com

IMPORTANT PHONE NUMBERS AND BILLING INFORMATION

Phoenix Urology of St. Joseph
816-232-8877
800-URINARY
(800-874-6279)

Financial Arrangements
800-URINARY or
816-232-1820

Insurance/Billing
800-URINARY or
816-232-8877

Mercury Surgery Center, LLC
816-364-2772

***We ask that you bring your current insurance coverage cards, photo ID (driver's license, passport, military ID, non-driver ID) with you to each physician visit and surgical procedure.*

***We ask that you have available your current list of medications (prescribed, over-the-counter and supplements including herbs) along with a history of medical issues and surgical procedures. This information will allow us to develop a treatment plan to meet your needs and coordinate with your present healthcare providers.*

Mercury Surgery Center

901 Heartland Road
Plaza #2 Suite #1820
St. Joseph, MO 64506

(816) 364-2772

FAX (816) 364-6620



About the Physicians

Dr. Krikor Partamian, M.D., Mike Kozminski, M.D., and Mark Lierz, M.D. are board certified in Urology. This practice has clinics in St. Joseph, Arctison, Bethany, Chillicothe, and Fairfax.

About the Center's Nursing Staff

The Center's nursing staff is trained in advanced Life support. Our nurses have experience in patient care in hospital and other settings.

Preparing for Surgery**

Lab and testing must be completed at least one week prior to surgery unless otherwise instructed.

***Please read all information at least 2-3 days prior to your surgery.*

A day or two before surgery, one of the Center's nurses will notify you of the time we expect you to arrive. We reserve the right to change the time of arrival initially given to you. Please do not hesitate to ask any questions regarding your surgery at that time.

Our staff will instruct you whether or not to take any current medications prior to your surgery. It is important to follow these instructions carefully. Failure to do so may result in re-scheduling your surgery.

For women, if there is a possibility you are pregnant, please notify the physician or nurse immediately. Leave all valuables at home, including watches, rings, jewelry, and money (except financial obligation). DO bring glasses as there is material for you to read and sign prior to surgery. DO bring photo identification. All jewelry and contacts must be removed prior to surgery.

You will need to arrange for an adult to drive you home after surgery and stay with you overnight. You WILL NOT be allowed to drive yourself home.

Day of Surgery

Please arrive promptly at the time the nursing staff instructed you to arrive. If you are delayed, please call. Please bring any co-pay or financial agreement, which the business office staff discussed with you prior to surgery. Also, bring photo ID to help prevent identity theft.

Wear comfortable loose fitting clothing. The nursing staff will discuss any other clothing recommendations with you individually.

You will need to change into a gown, which we will provide. You will need to remove contact lenses, dentures and any prostheses.

Limit visitors to two persons due to limited waiting room space. We ask that one family member stay in the center during surgery for any immediate issues/concerns and to talk with the physician.

Following Surgery

After surgery, you will be transported to the Recovery Area where nurses will closely monitor you until you are ready to go home.

When you are fully awake, your family will be notified of the approximate time of your discharge. Of course, time of discharge will vary according to the type of surgery, but most patients are discharged 1-3 hours after surgery.

It is perfectly normal to feel discomfort at the surgical site. You may also experience some drowsiness or dizziness and/or nausea, depending on the kind of anesthesia you received and your reaction to it.

At Home After Surgery

You and your caregiver will receive specific instructions for care at home. Should you have any questions regarding these instructions or if any problems arise, please feel free to contact the Center at any time.

For the first 24 hours following surgery, do not engage in strenuous activities. Do not drink any alcoholic beverages, drive, or make any critical decisions. Some procedures may limit your lifting, pushing and pulling for as much as 6 weeks.

A nurse from the Center will call you within a day or two to check on how you are recovering at home. We will ask you to complete a questionnaire about the care you received at the Center. Your comments will enable us to identify any problems and help us to continue to improve our services.

Financial Information

Mercury Surgery Center's fees cover the use of the facility only. It does not include the surgeon, anesthesia or pathology. You will receive a separate bill for these services.

We will file your insurance claims as an additional service for you. We do not determine the amount of coverage you will receive. Your insurance policy determines your limits of coverage. Any question you may have concerning your insurance benefits should be directed to your insurance representative.

Most insurance policies have deductible amounts or co-payments for outpatient surgery centers. These amounts are your financial responsibility. For that reason, we ask that your co-pay be paid at the time of your surgery. Patients who do not have insurance coverage or those having procedures not covered by insurance, are required to pay their fees in advance. We realize that sometimes you may require special financial arrangements. In these instances, please call